

SMART METER UPGRADES IN MI'KMAW COMMUNITIES



Nova Scotia Power is modernizing the electricity grid to provide more convenience and reliability. Smart meter upgrades began in Mi'kmaq communities in 2020 and will be complete in the summer of 2021.

WHAT IS A SMART METER?

Smart meters are the new standard in electrical meters with sophisticated digital technology enabling communications with Nova Scotia Power through a secure and private network. Smart meters assist Nova Scotia Power in serving communities more efficiently and providing more detailed information about electricity usage.

Smart meters record your energy usage data.



Your energy usage is sent over a secure wireless network.

Access to daily information on your energy usage, enabling you to make more informed decisions on how you use electricity.

Your power bill is generated based on your energy use.



HEALTH & SAFETY PROTOCOLS

During the meter upgrades, our technicians will be following safety protocols that comply with guidelines established by the Nova Scotia Chief Medical Officer of Health, such as wearing masks, sanitizing high touch surfaces and physical distancing.

We ask that community members kindly respect physical distancing as part of our safety protocols in place to keep everyone safe.

For more information, please visit nspower.ca/smartmeters or call our Customer Care Centre at 1-800-428-6230.

If you do not wish to upgrade to a smart meter, there is an opt out option available for a monthly fee. See website or call for details.

When smart technology is turned on in late 2021, you will begin enjoying the following benefits:



INFORMATION IS POWER

Access to daily information and notifications on electricity usage will help you make informed decisions and better manage electricity costs.



ENHANCED SERVICE

If you are moving or have a seasonal property, connecting or disconnecting electricity will be easier and faster without the need for an on-site appointment.



QUICKER RESPONSE

Smart meters will notify Nova Scotia Power when the power goes out, helping us respond quicker in the event of an outage.